## - A- 9

## IN THE ABSTRACT

Please replace the Abstract with the following rewritten Abstract:

## --ABSTRACT

--A method and system for This invention relates to providing a flexible infrastructure for managing a process. The method comprises the steps of This is done by defining a workflow type, building a workflow pointer that defines the location of a database within a network, and coding subforms for the defined workflow type. Role documents are defined and customized, process flow documents are built for the defined workflow type, and action control documents are built for determining what happens to the defined workflow type,--

